



**COMPLETE
TREE
MANAGEMENT**

ABN 21 594 247 407



COMPANY PROFILE

87 Beaconsfield Road
Mackay QLD 4740
PO Box 1841, Mackay QLD
4740
Ph: 07 4942 4788

COMPANY DETAILS

Company Name: Our 4 Girls Pty Ltd t/a
COMPLETE TREE MANAGEMENT

ACN: 663 759 162

ABN: 21 594 247 407

Postal Address: PO Box 1841, Mackay QLD 4740
Email: admin@completetree.com.au

Site Office Mackay: 87 Beaconsfield Road, Beaconsfield
Mackay QLD 4740
Ph: 07 4942 4788

Key Personnel:

Managing Director	Tony Glavan	07 4942 4788
Senior Supervisor	Brent Hart	0405 087 922
Crew Supervisors	Otto Bode & Chase Brown	
Office Manager	Kay Bray	07 4942 4788

COMPANY OVERVIEW

Complete Tree Management has been operating locally for over 25 Years and is the largest locally owned tree management company in the Mackay district. We offer experienced multi skilled personnel to achieve your planned goals effectively and efficiently. The fully trained multi skilled Supervisors lead a team of experienced tree climbers/cutters and ground crew. We are here to help our customers, how and when required.

Services provided:

Tree Surgery, Pruning and Removal
Stump Grinding
Mulching
24 Hour emergency service

Teams consist of qualified Tree Climbers, Tree Fellers and Ground Crew personnel. The tree climbers are certified Advanced Climbing, tree fellers are certified level 2 to level 5 (open class). The experience of each team member exceeds 5 years in their relevant field.

A supervisor of no less than 10 years' experience in tree felling and lopping will work with the team at all times and complete Job Safety Analysis documents before starting each job.

Each member of the team is licensed to operate and or drive the equipment needed to complete the work required. At least one member of the team will be a qualified first aid officer.

These resources are currently employed by Complete Tree Management.

Resources:

Personnel -

1 x Owner
1 x Senior Supervisor – Qualified Cert III Arborist
2 x Supervisors – Qualified Cert III Arborists
1 x Ground Arborist – Experienced Tree Feller, Completing Cert III Arborist Apprenticeship
1 x Tree Climber – Qualified Cert III Arborist
2 x Tree Fellers – 1 is a Qualified Cert III Arborist
4 x Ground Crew
5 x Stump Grinder Operators
1 x Full Time Office Administrator

Equipment Currently owned and in service -

2 x 19 metre Track mounted Elevated Work Platforms (Cherry Pickers)
3 x 18 inch Wood Chippers
2 x Wood Mulch Trucks, carrying capacity 13m³ each
2 x Stump Grinder – Vermeer Model SC372, c/w trailer
1 x 4 ton Log Truck with Hiab
3 x 4WD Vehicles
Various Size Chainsaws
Ropes, Chains, Lowering Devices and spare parts for Equipment.

CTM's Function is to fulfil the needs of its Customers and Employees.

CTM's Aim is to be the Preferred Supplier of its Customers.

Role Identification and Commitment are Essential to Achieve This End.

CTM's Management System Provides Guidelines to Assist all its

Employees to fulfil their Roles and Achieve their Goals.

Collectively Working toward a Common Vision.

STATEMENT OF SAFETY POLICY

It is the policy of Complete Tree Management, management, staff and employees to strive for the highest level of safety standard on our projects.

- Comply with relevant Council, Government Departments, WH&S Act 2001, (Queensland), Environmental Legislation, Company and site rules, regulations and standards.
- Ensure personnel are fully inducted and aware of safety and work procedures and maintain a safe working environment.
- Supply personal protective equipment and maintain the use of this equipment throughout the task at hand.
- Provide training to ensure personnel are competent in their work standards, mental approach and safe operation of designated equipment.
- Consult and cooperate with work place safety representatives.
- Take appropriate steps to investigate accidents/incidents/hazards and review and update safe work practices and procedures to ensure a high standard of safety exists in the workplace.
- Complete Tree Management has a zero tolerance policy for drug and alcohol.

CUSTOMERS AND CLIENTS

QLD DEPT OF HOUSING AND PUBLIC WORKS:

On Demand tree care services contract for 8 years. Removal of trees, limbs and stump grinding at Police Stations, Police Residences, Schools, School Residences and Housing Commission Homes.

AURISON:

On Demand tree care services contract since 2013 with options for the next 3 years. Removal of trees, limbs and stump grinding at rail sites and residences in the Mackay region and hinterland.

Q RAIL:

On Demand tree care services contract since 2013 with options for the next 3 years. Removal of trees, limbs and stump grinding at rail yards, along rail corridors and rail bridge approaches and crossings.

MACKAY REGIONAL COUNCIL:

On Demand tree care services contract since 2012 for the Removal of trees, limbs and stump grinding in the entire area covered by Mackay Regional Council.

ISAAC REGIONAL COUNCIL:

On Demand tree care services contract since 2012 for the Removal of trees, limbs and stump grinding in the entire area covered by Isaac Regional Council.

MACKAY SUGAR:

Removal of trees, limbs and stump grinding at site and along locomotive tracks.

ERGON ENERGY:

Removal of trees, limbs and stump grinding along high voltage lines and access ways.

ROAD TEK:

Removal of trees, limbs and stump grinding at various sites and along roadsides.

ISS INTEGRATED SERVICES:

On Demand tree care services contract since 2012 for the Removal of trees, limbs and stump grinding the township of Moranbah.

BHP MITSHUBISHI ALLIANCE:

On Demand tree care services contract since 2008 at various BMA Sites including Hay Point Service, Dysart Airport and township, Moranbah township. Removal of trees, limbs and stump grinding at Airports, Roadways and Residences.

OTHER CUSTOMERS:

Regular Customers include - North Goonyella Mines, Burton Coal Pty Ltd, BMD Constructions, Dalrymple Bay Coal Terminal, FK Gardner & Sons, Good Shepherd Lodge, Mackay Cane Growers Co-op., Penfold Projects Pty Ltd, RSL, Queensland Health, WHF Group Pty Ltd. Preferred Contractor for 90% of Real Estate Agents in Mackay and Sarina.

INSURANCE

Public and Property Liability:

Complete Tree Management carries Broadform Liability to the value of \$20,000,000.00 each for Public and Property liability. Current Insurance Certificate cover to March 14th 2024 - Policy Number 483462 issued by Liberty International Underwriters.

WorkCover:

Current WorkCover to June 30th 2023 - Policy Number WSM230389729 issued by WorkCover Queensland.